



It has been great welcoming you back!

We have been working hard to make sure that your future experiences with us are comfortable, enjoyable and as safe as possible whilst following government guidelines.

Please see below updated advice on how we are currently operating.

When you arrive at the Black Horse you will need to enter via the front door. Access to the garden is not permitted through any of the three garden gates. Upon entering the bar please use the sanitising station provided and await one of the team to show you to a table. Please be patient and if there is a queue please observe two metre social distancing.

We strongly advise booking a table in advance for food and drinks.

Bookings will be staggered to limit contact between customers so please arrive on time and let us know if you are unable to make your reservation.

We only have limited tables available especially if the weather is not kind to us. If you have not booked a table, we will do our best to accommodate you and it will be operated on a first come first served basis. If we have no places to seat you, please be patient and respect our staff.

As per recent changes in law, under no circumstances will we be able to take bookings or allow any dining or drinking groups of more than 6 people. Every group (be it 2 or 6) must adhere to social distancing from the other groups in the pub. This consists of continuing the ideally 2 metres (but at least 1 metre) distance with extra precautions such as: not facing other groups (sitting back to back or side to side), sitting in well ventilated areas (doors and windows will be kept open as much as possible so please bring an extra jumper), and the wearing of face coverings, if you wish to do so.

Our tables and chairs have been carefully placed so please do not move them.

AT NO POINT can members of one group migrate to another group or swap places with someone in another group.

From Friday 18th September by law we have to take contact details for EVERYONE visiting our premises for track and trace purposes. Anyone not willing to co-operate will not be allowed entry.

We now have a system in place that works through a QR code system. QR scanners are built into most smartphone cameras. Just open your smartphone/tablet camera app, point it at the QR code and it will launch a page with a form. It will then ask you to enter your details and your device will be remembered so that on returning visits you will not have to fill out the entire form again (this will make it a quicker experience for all). Those visiting without a smartphone will still be required to give details. A member of the team can manually put these in for you. All information is stored according to GDPR compliance and information will be deleted after 21 days.

We are happy for people to use the front of the pub to enjoy a drink (Please wait for a team member to come and take an order) however we ask you to maintain social distancing and kindly not block the entrance route. Drinking, standing or queuing in the main bar and walkways through the pub will not be allowed.

Clear signage is placed around the pub to point out narrow walkways, one way systems and other information to help keep you, our staff and workmen/suppliers safe. Tables and other furniture have been carefully placed to ensure that social distancing guidelines can be met. Please refrain from moving any chairs, tables or benches.

When you have been shown to your table please remain seated with your children and dogs (on leads) wherever possible.

We will be operating with full table service. You will not be able to order food and or/drinks from the bar. We will come to you to take orders, deliver food and drinks, and complete payments. These rules are in place to keep everyone safe. Please avoid leaning on or touching the bar whilst waiting to be seated.)

We will do our best to serve you as quickly and efficiently as we can under the circumstances. During busier times there may be a delay on drink and food service so please bear with us. Children must be supervised and remain seated with you at all times regardless of whether you are seated inside or outside.

We will be doing our best to limit contact between our staff and yourself so please use consideration when ordering and if you know what condiments you might need or are able to place a food and drink order together this would be great.

Thank you again for your continued support. We understand this is a lot of information to take in and if you have any questions at all please do not hesitate to contact one of the team.

We pride ourselves on providing a great experience and, understandably, these restrictions may dampen the spirit of your visit somewhat. Please rest assured though, the same warm welcome, great food and drinks still awaits you at the Black Horse and we look forward to seeing you soon.

Team Black Horse